



IGeLU SEX Libris Conference Systems Seminar

Oxford, September 15-19 2014

Resource Sharing Models

Moshe Shechter Alma Product Manager, Ex Libris

Agenda

- 1 Existing Models
- Peer to Peer (P2P) Workflow
- 3 Broker Workflow
- 4 Some Roadmap Highlights
- 5 Summary



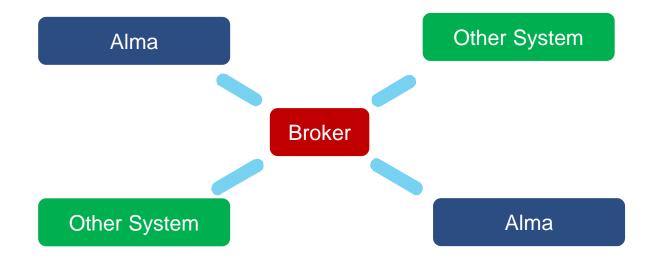




Existing Models

Resource Sharing the way you like it

Broker Model



Systems:

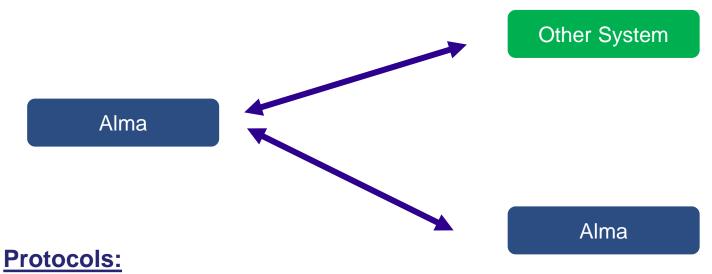
- ✓ Relais D2D/ILL
- ✓ OCLC NRE
- ✓ ILLiad

Protocols:

- > Z39.50 (OPAC)
- OpenURL
- > NCIP (V2.0)



Peer to Peer Model



- ➢ ISO ILL➢ BL ARTEmail
- > Emails





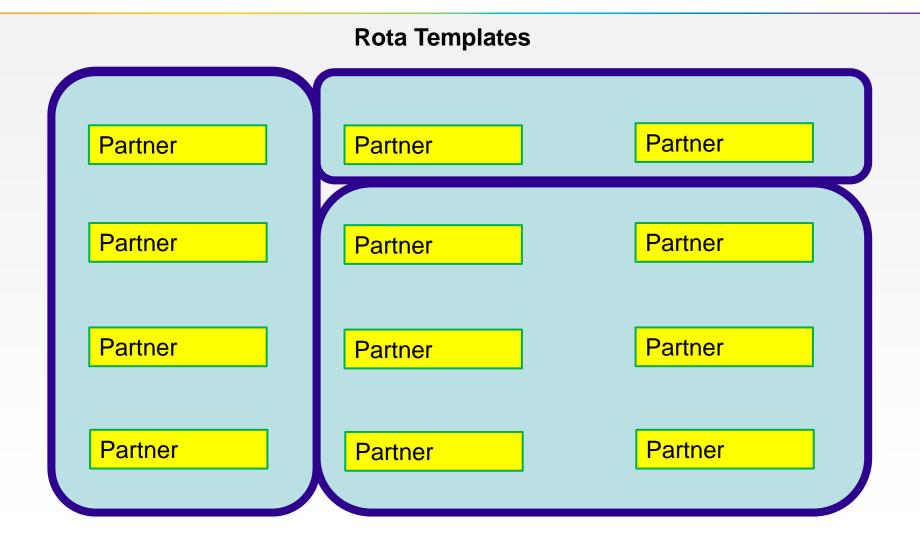
Peer to Peer Workflow

- Data Elements and Infrastructure
- Request Placement
- Fulfillment Options

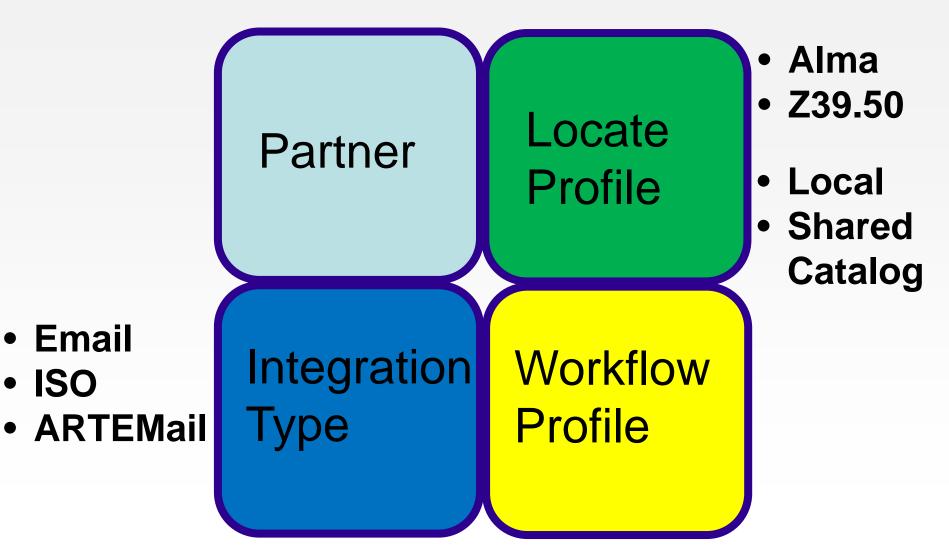


Peer to Peer Workflow

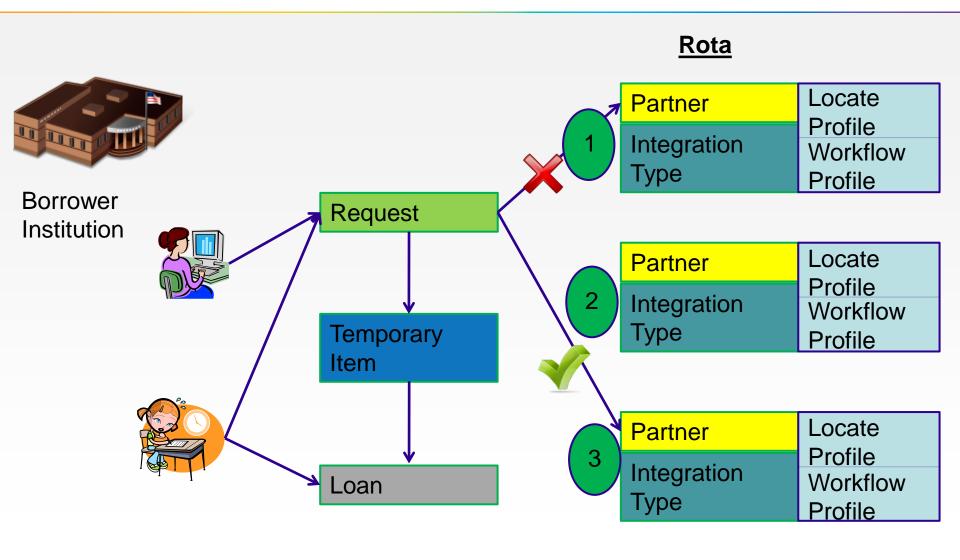
- Data Elements and Infrastructure
- Request Placement
- Fulfillment Options



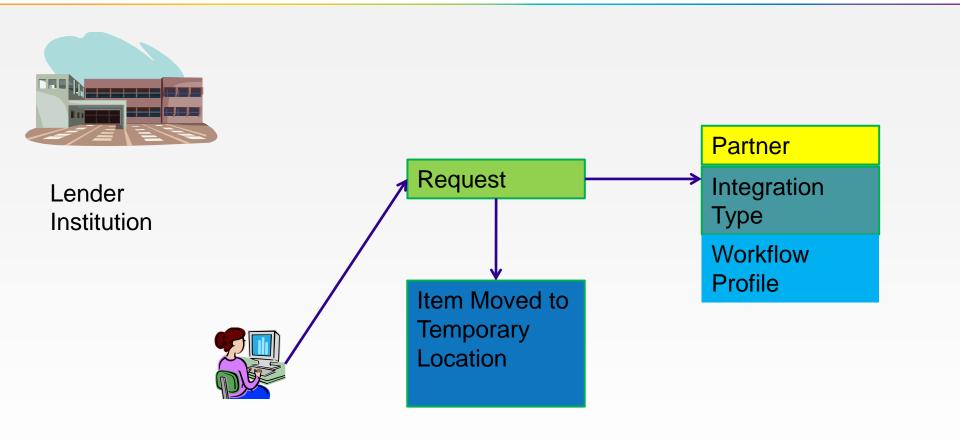




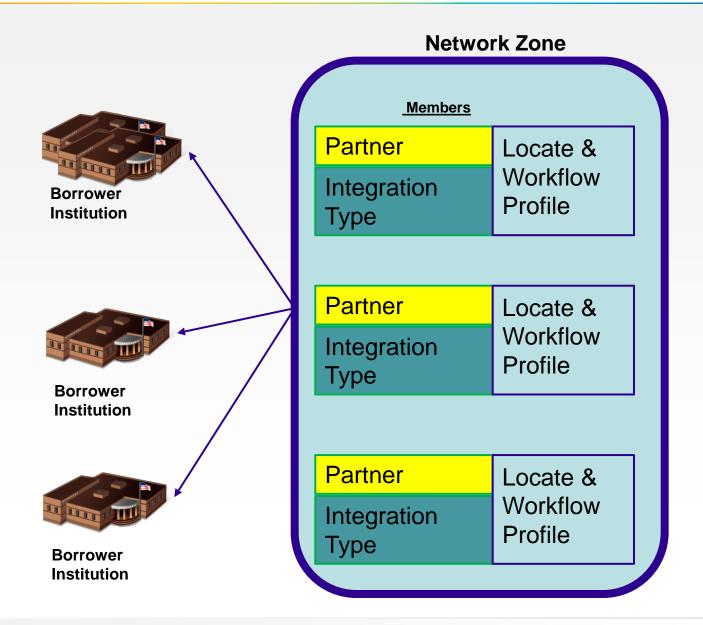














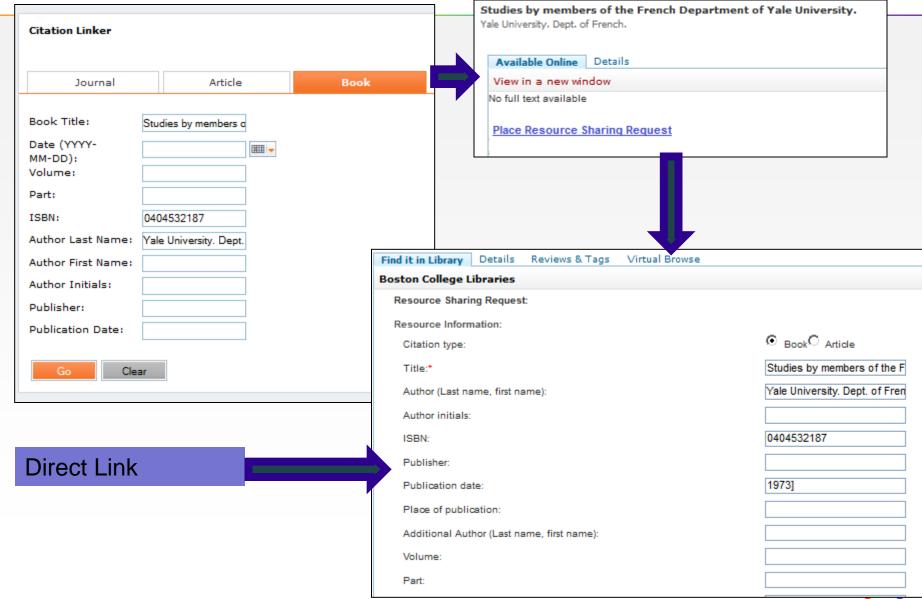


Peer to Peer Workflow

- Data Elements and Infrastructure
- Request Placement
- Fulfillment Options

Request Placement





Resource Sharing in Alma





Request Placement

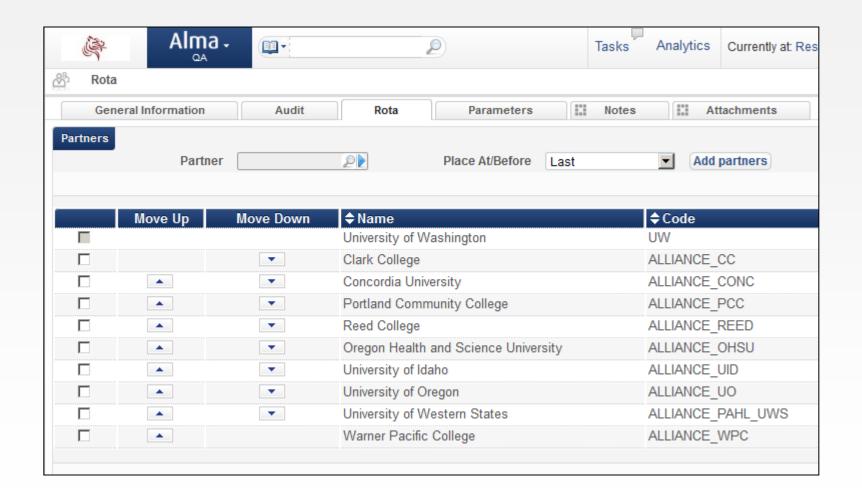


Alma -	1	<u>P</u>	Tasks	Analytics	Currently at: Res
Resource Sharing Borrowin	ng Request				
General Information	Audit Ro	ta Parameters	Notes	Ⅲ At	tachments
Jo	apter Title * Ethical Plan urnal Title The Wester Author Shelby Som Volume hor Initials		Title Requester Owner Partner Request Status External Identifier	* Implemen Resource	ern planner. hter, Ex Libris Sharing Library of Washington be sent
	Issue February/Ma ISSN 0279-0602		Requested Format Allow Other Format eferred Send Method	Physical	
			Needed By Delivery Location Pickup At Shipping Cost Willing to Pay		o library CAlternative address
			e to Copyright terms	* 🗸	



Locate and Rota Management

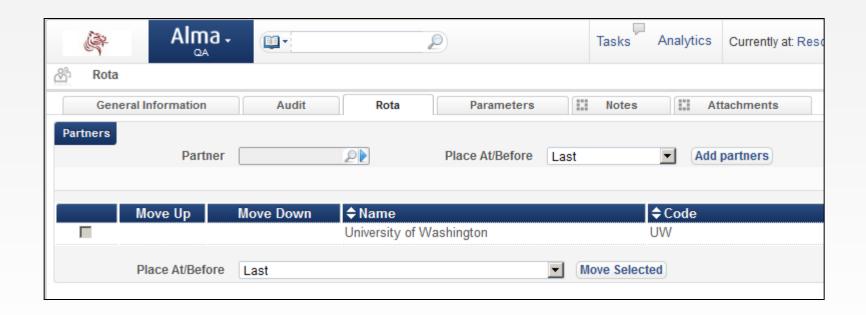






Locate and Rota Management

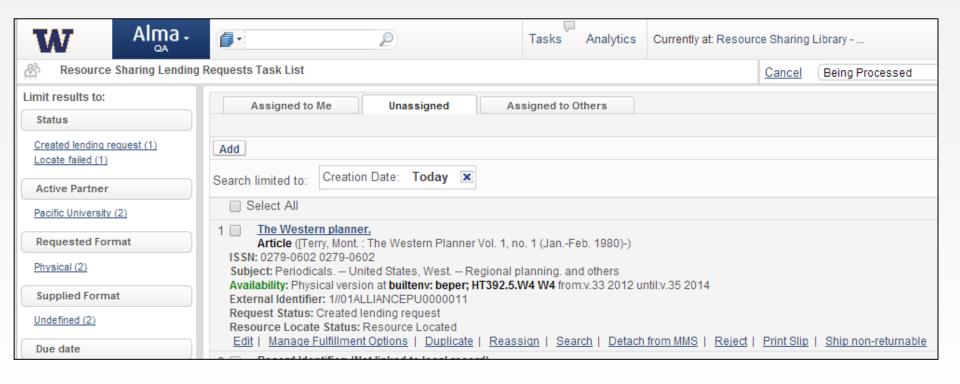






Lender Receives the Request







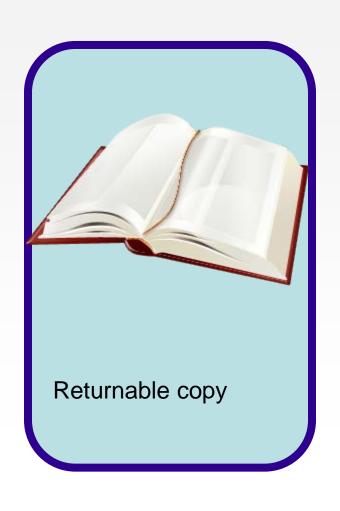


Peer to Peer Workflow

- Data Elements and Infrastructure
- Request Placement
- Fulfillment Options

Alma Resource Sharing

Request may be fulfilled in a number of formats:







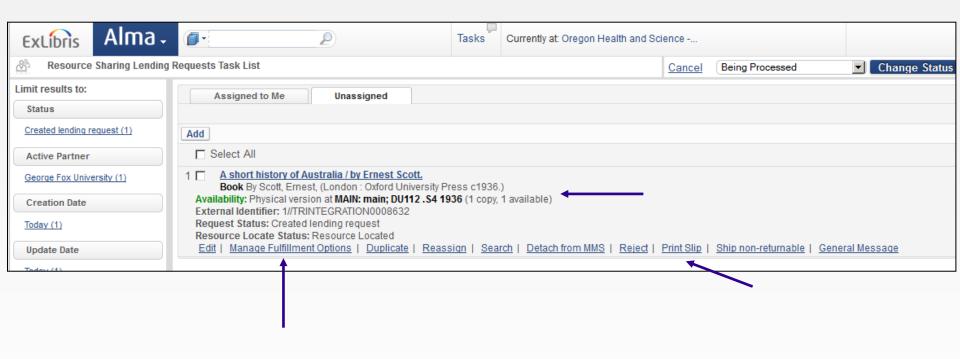
Digital copy

Non Returnable copy



Lending Request is Created

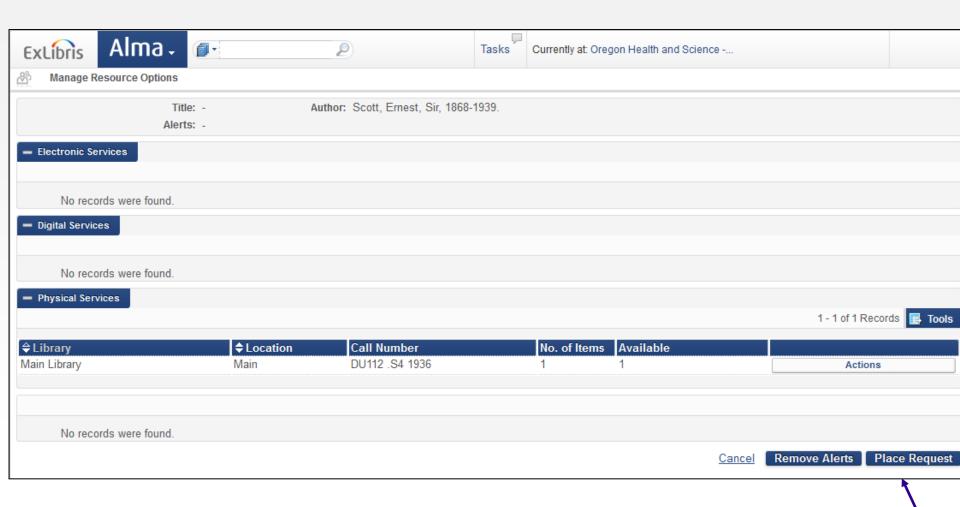






Resource is Requested for Shipment

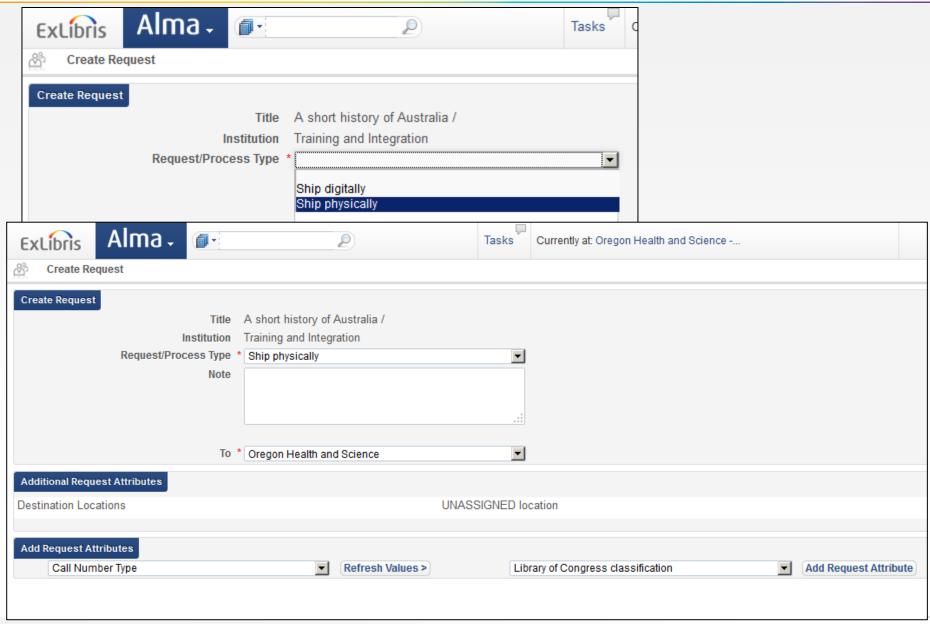






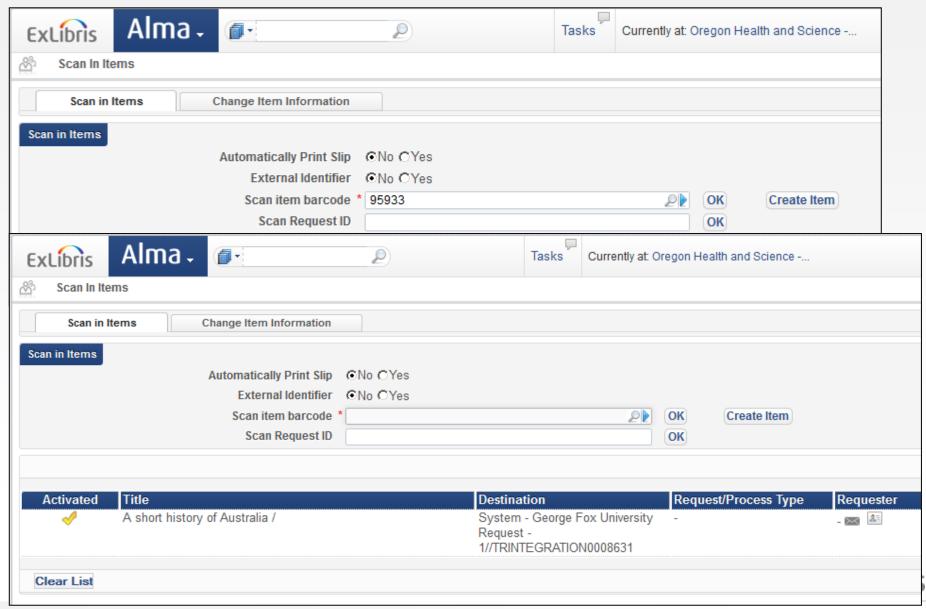
Resource is Requested for Shipment





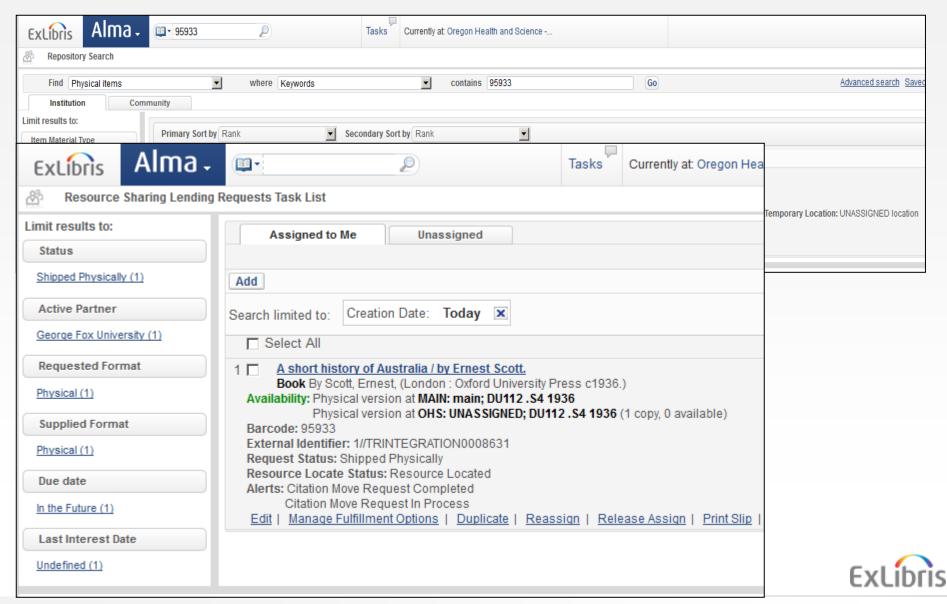
Resource is Shipped





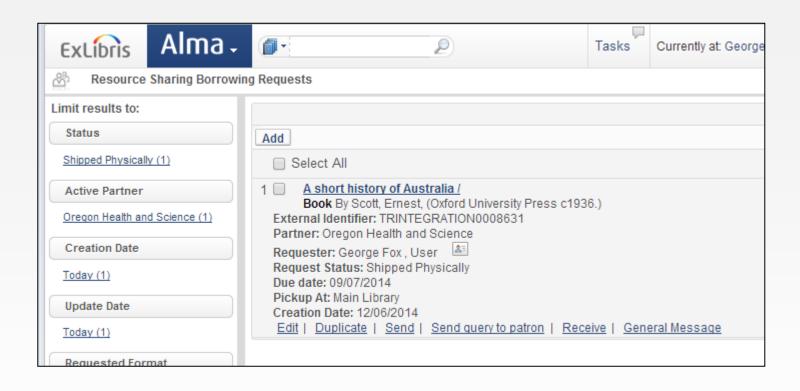
Item & Request at Lender side





Borrower Request Status







Borrower Receive

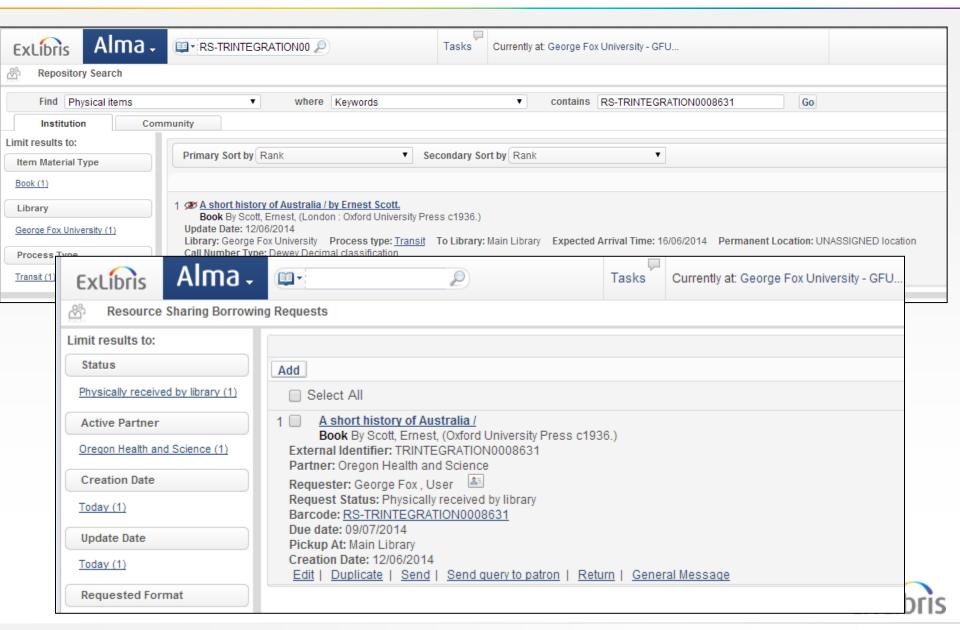


ExLibris	Alma -	a -	2	Tasks	Currently at: G	eorge Fo	(University - GFU.
Scan In It	ems						
Scan in	Items (Change Item Information					
Scan in Items							
		Automatically Print Slip	○Yes No				
		External Identifier					
		Work Order Type			•		
		Scan item barcode 1			2	OK	Create Item
		Scan Request ID	TRINTEGRATION0008631			ОК	

Title	A short history of Australia /
External Identifier	TRINTEGRATION0008631
Please fill in temporary barcode	* RS-TRINTEGRATION0008631
Item policy	▼
Location	UNASSIGNED location ▼
Fulfillment note	
Due Date	09/07/2014
	<u>Cancel</u> Save

Item & Request Status





Request at Lender Side

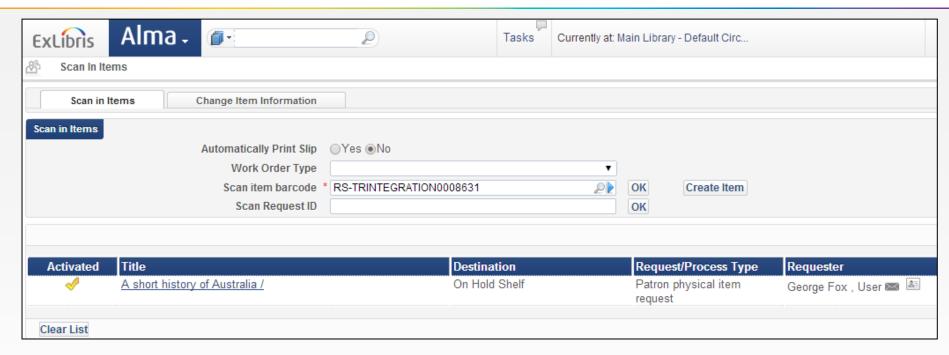


ExLibris	Alma -		2	Tasks	Currently at: Oregon Health and Science		
& Resource	Sharing Lending R	Requests Task List			Being P		
Limit results to:		Assigned to Me	Unassigned				
Status							
Received by partn	ner (1)	Add					
Active Partner		☐ Select All					
George Fox Unive	University (1) A short history of Australia / by Ernest Scott. Book By Scott, Ernest, (London: Oxford University Press c1936.)						
Creation Date		Availability: Physical version at MAIN: main; DU112 .S4 1936 Physical version at OHS: UNASSIGNED; DU112 .S4 1936 (1 copy, 0 available)					
Today (1)	Barcode: 95933						
Update Date		External Identifier: 1//TRINTEGRATION0008631 Request Status: Received by partner					
Today (1)		Resource Locate Status: Resource Located Alerts: Citation Move Request Completed Citation Move Request In Process					
Requested Form	mat		•	ıssiqn Sea	rch Detach from MMS Release Assign Print Slip		
Physical (1)							



Loan to Patron

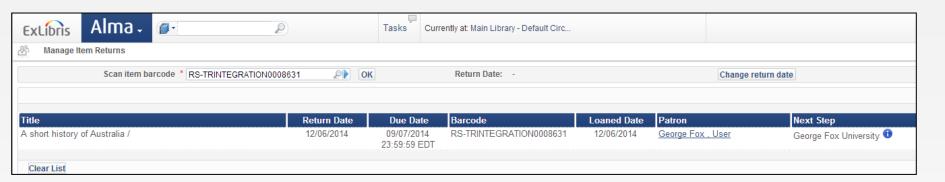


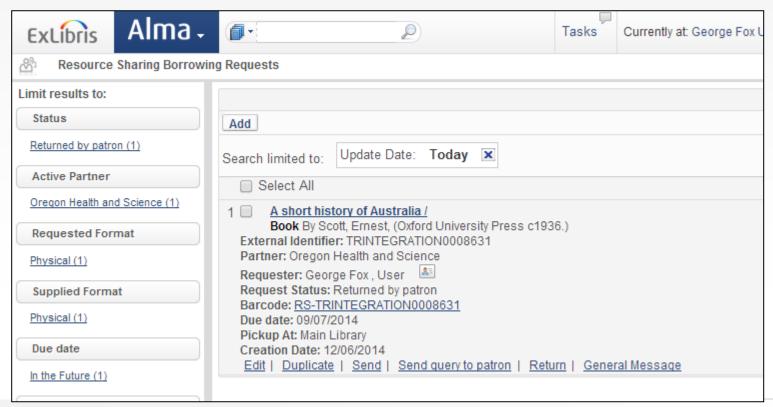




Patron Return









Borrower Return to Lender



ExLibris	Alma	6 -	<u>D</u>		Tasks	Currently at: (George Fox	University - GFU	
🔗 Scan In Ite	ems								
Scan in It	tems	Change Item Information							
Scan in Items		Automatically Print Slip External Identifier Work Order Type Scan item barcode Scan Request ID	⊖Yes No	TION0008631			ОК	Create Item	
Activated	Title			Destinat	ion		Reques	st/Process Type	Req
√	A short history	of Australia /		Science	Oregon H Request - RATION0		-		- 🔀
Clear List									



Request Status

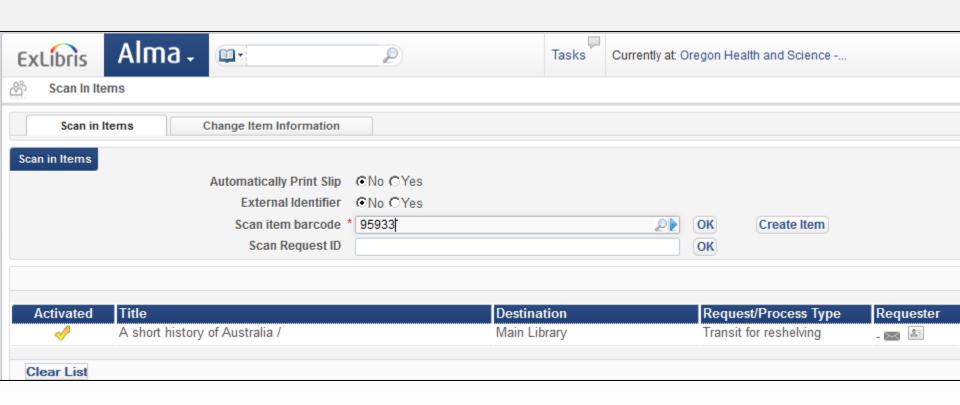


ExLibris Alma	.	P	Tasks	Currently at: George Fox University - GFU					
Resource Sharing Borrowing Requests									
Limit results to:									
Status	Add								
Returned item to partner (1)	Search limited to:	Update Date: Today 🗷							
Active Partner	☐ Select All								
Oregon Health and Science (1)	1 A short his	story of Australia /							
Requested Format	-	Scott, Ernest, (Oxford University Press c193 fier: TRINTEGRATION0008631	36.)						
Physical (1)	Partner: Orego	n Health and Science orge Fox , User							
Supplied Format	Request Status	s: Returned item to partner							
Physical (1)	Due date: 09/07	RINTEGRATION0008631 7/2014							
Due date	Pickup At: Mair Creation Date: Edit Duplica	•	ieral Messa	qe					
In the Future (1)									



Lender Receives Item Back







Lender Audit

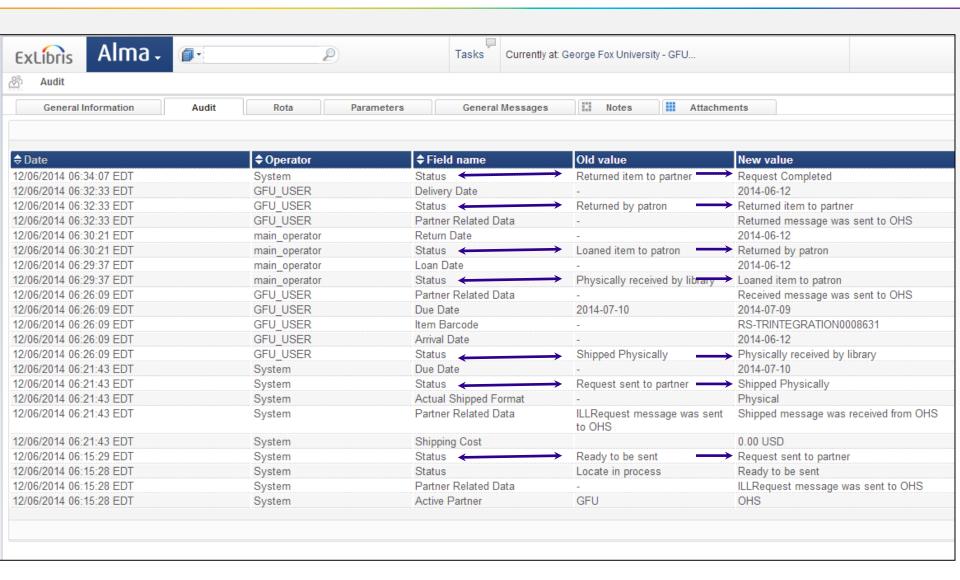


ExLibris Alma -	2	Tasks Currently at: Oregon Health and Science	e	
∆ Audit				
General Information A	udit General Messages	Notes		
♦ Date	♦ Operator	♦ Field name	Old value	New value
12/06/2014 06:34:07 EDT	OHS USER	history.field_name.in_res_shr_request.item_return_date		2014-06-12
12/06/2014 06:34:07 EDT	OHS USER	Status	Returned by partner	Request Completed
12/06/2014 06:34:07 EDT	OHS USER	Partner Related Data	Returned message was received	Checkedin message was sent to GFU
12/00/2014 00:54:07 ED1	0113_03ER	i aithei Neiateu Data	from GFU	Checkedin message was sent to Or O
12/06/2014 06:32:35 EDT	System	Status	Received by partner	Returned by partner
12/06/2014 06:32:35 EDT	System	Partner Related Data	Received message was received from GFU	Returned message was received from GFU
12/06/2014 06:26:09 EDT	System	Status +	Shipped Physically	Received by partner
12/06/2014 06:26:09 EDT	System	Partner Related Data	Shipped message was sent to GFU	Received message was received from GFU
12/06/2014 06:21:43 EDT	OHS_USER	Send Date	-	2014-06-12
12/06/2014 06:21:43 EDT	OHS_USER	Due Date	-	2014-07-10
12/06/2014 06:21:43 EDT	OHS_USER	Status	Created lending request	Shipped Physically
12/06/2014 06:21:43 EDT	OHS_USER	Actual Shipped Format	-	Physical
12/06/2014 06:21:43 EDT	OHS_USER	Partner Related Data	-	Shipped message was sent to GFU
12/06/2014 06:21:43 EDT	OHS_USER	Shipping Cost		0.00 USD
12/06/2014 06:21:42 EDT	OHS_USER	ltem ld	-	235965950000541
12/06/2014 06:21:42 EDT	OHS_USER	Item Barcode	-	95933
12/06/2014 06:21:42 EDT	OHS_USER	Assign To	-	OHS_USER



Borrower Audit







Alma Resource Sharing

Request may be fulfilled in a number of formats:

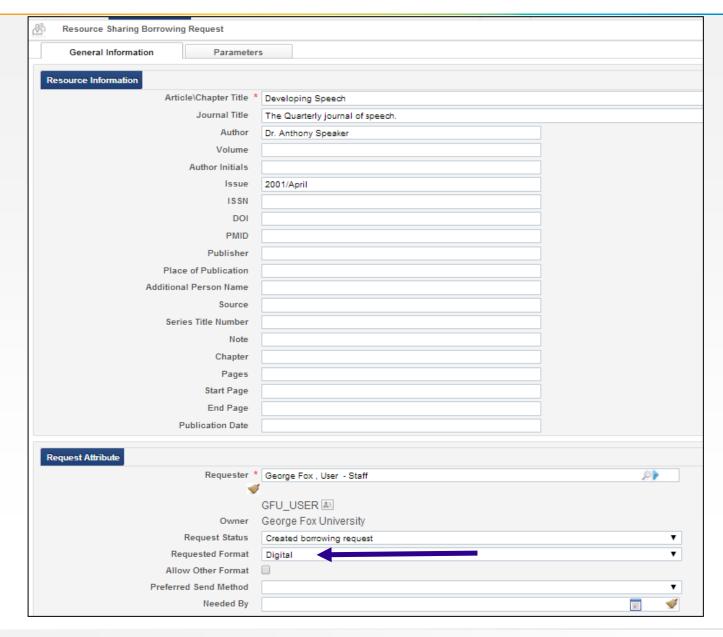




Non Returnable copy

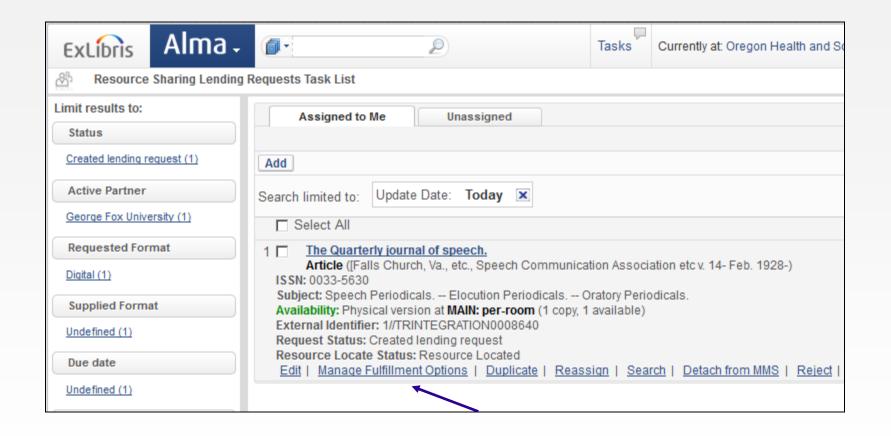


Requesting Digitally



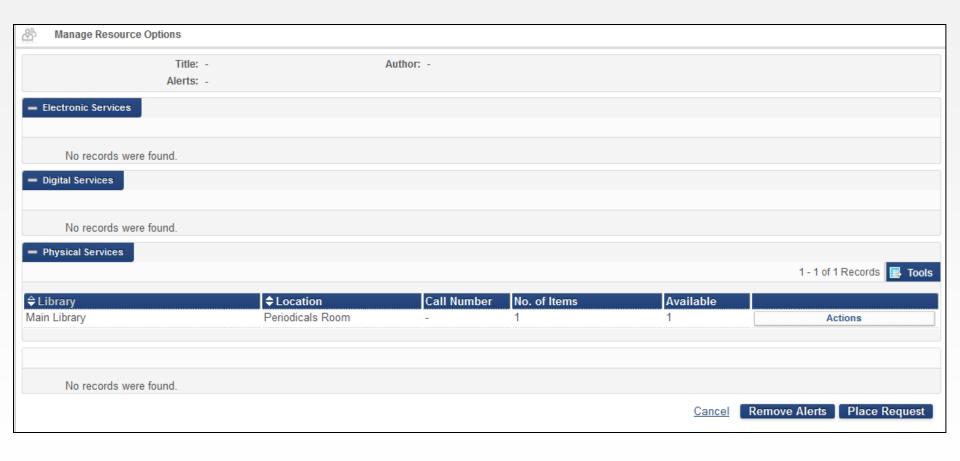


Receive Lending Digital Request



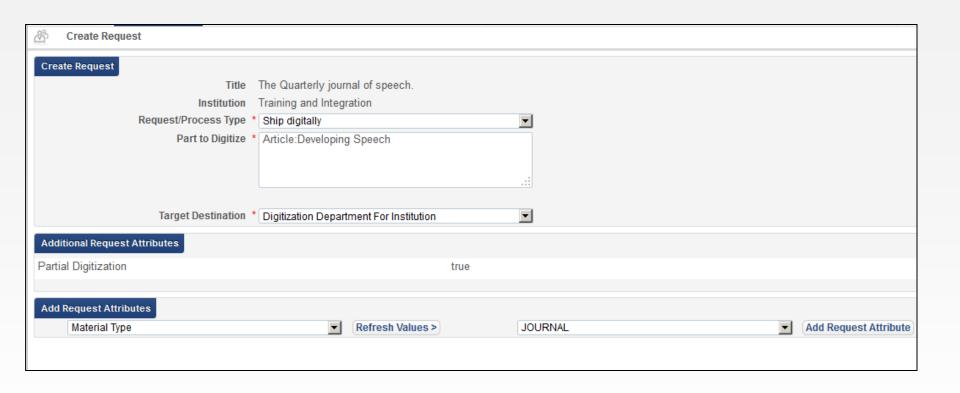


Manage Lending Digital Request



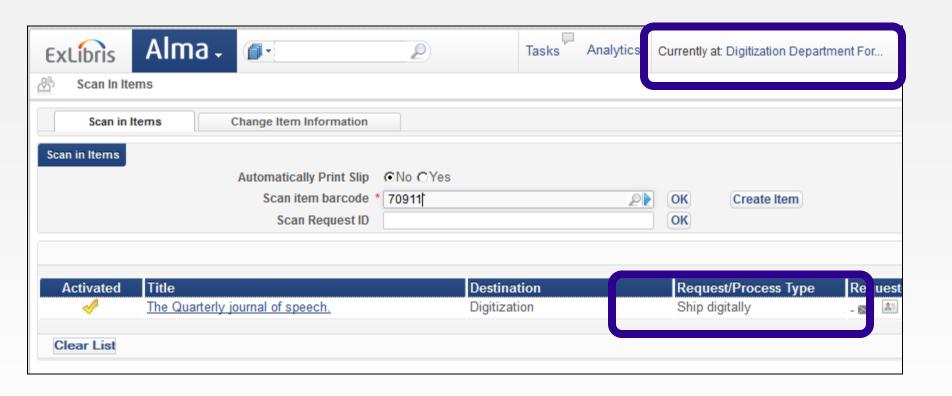


Manage Lending Digital Request



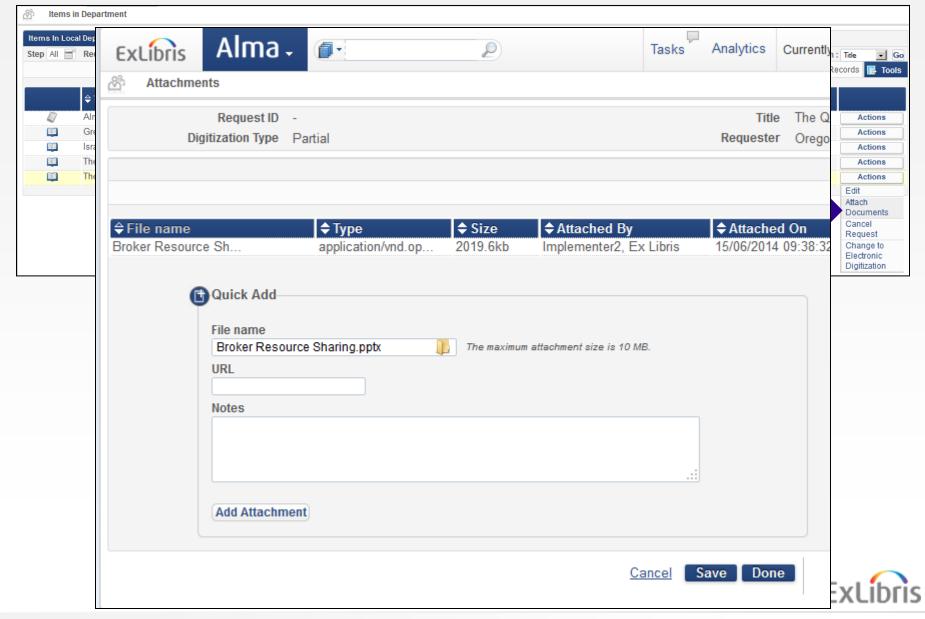


Lender Digitizes

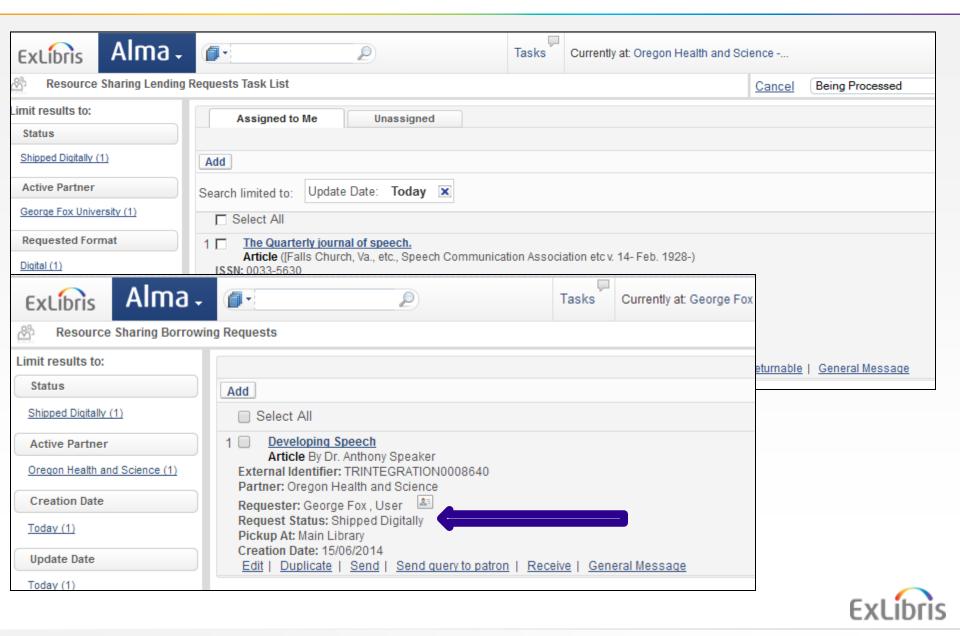




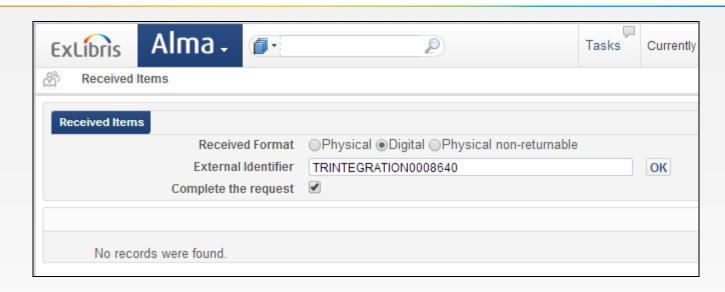
Lender Digitizes

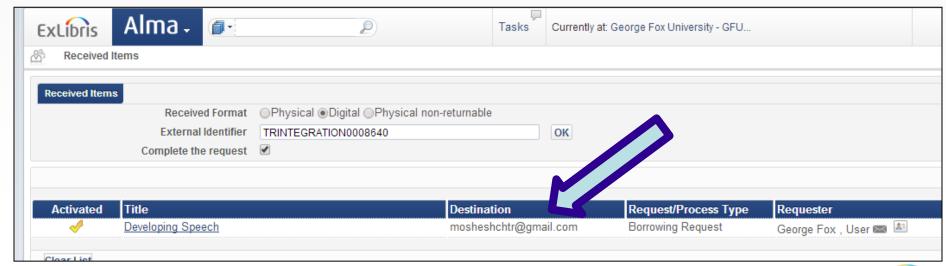


Request at Lender & Borrower Side



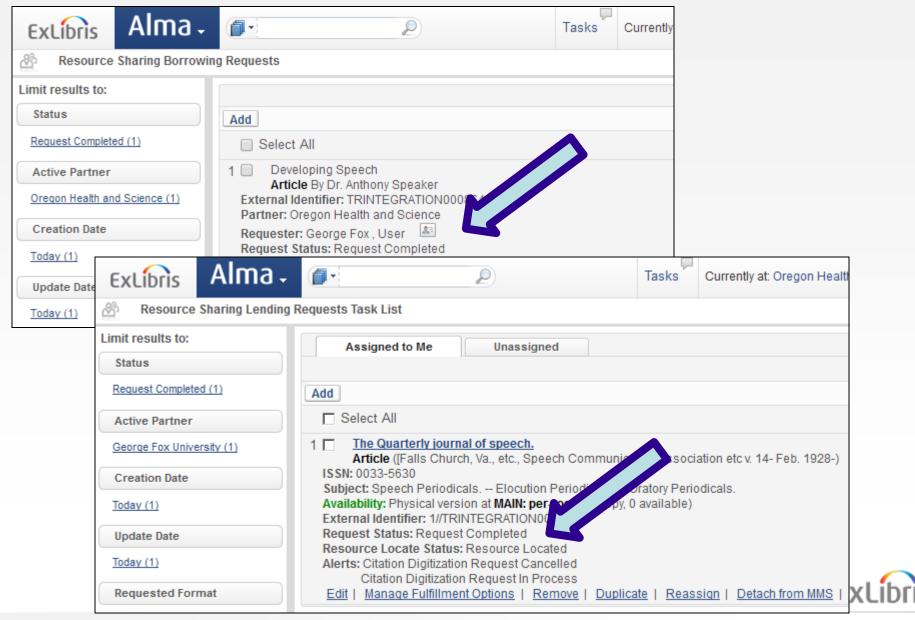
Borrower Receives Digital Copy







Requests End

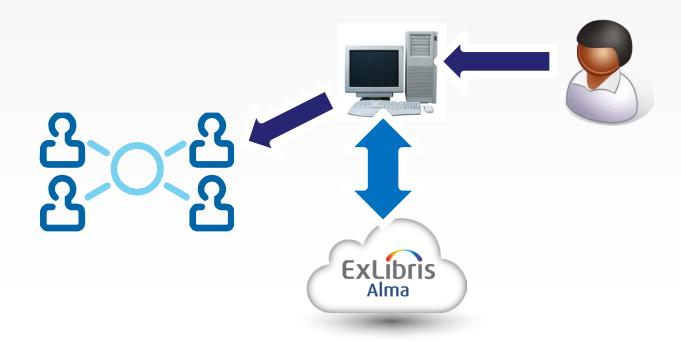




Broker Workflow

Broker Based Integrations

Broker based integration is a working model where a dedicated resource sharing system manages the resource sharing process, but relies on Alma for the inventory and the patron management, and for fulfillment aspects of the process.





Broker Based Integrations

Broker based integrations are based on three points of integration:

- Request placement (OpenURL)
- Exposing inventory status (Z39.50 OPAC/Publishing)
- Fulfillment actions receive, put in transit, loan, return etc' (NCIP)



Broker Based Integrations

Alma is currently used in a broker model with:

Relais ILL/D2D system



OCLC WorldCat Navigator



ILLiad





Integration Points

- ✓ Creating the request
- ✓ Being a searchable target
- ✓Integrating the Fulfillment process



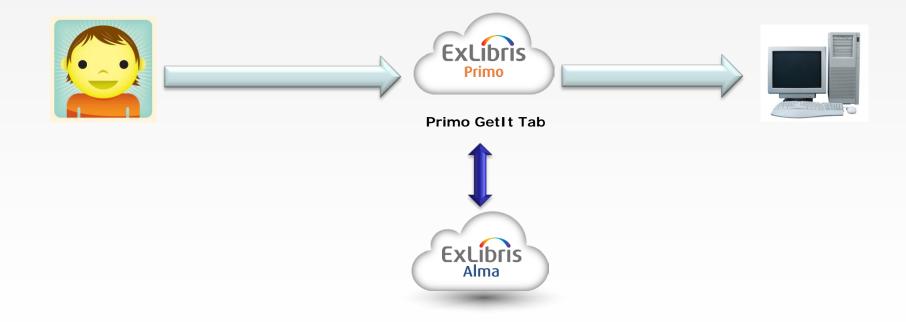
Alma & Broker - Creating the Request

- Patrons may use the broker's discovery
- If using a discovery interface other than the broker as the starting point for searching (e.g. Primo or Google), it is possible to direct users to the Broker discovery.
- To take advantage of this option it is necessary for the discovery interface to generate an OpenURL which includes a query with appropriate search terms



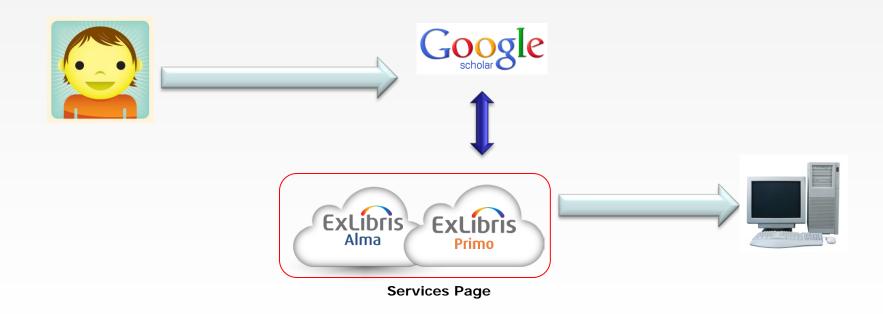


Alma & the "Broker" - Creating the Request





Alma & the "Broker" - Creating the Request





Integration Points

- ✓ Creating the request
- ✓ Being a searchable target
- ✓Integrating the Fulfillment process



Alma & the "Broker" - Being Searchable

Borrower: Self and partner ownership

- Based on Z39.50 and OPAC Syntax
- Based on published information



- Based on Z39.50 and OPAC Syntax
- Based on published information



ExLibris

Alma

Alma & the "Broker" - Being Searchable

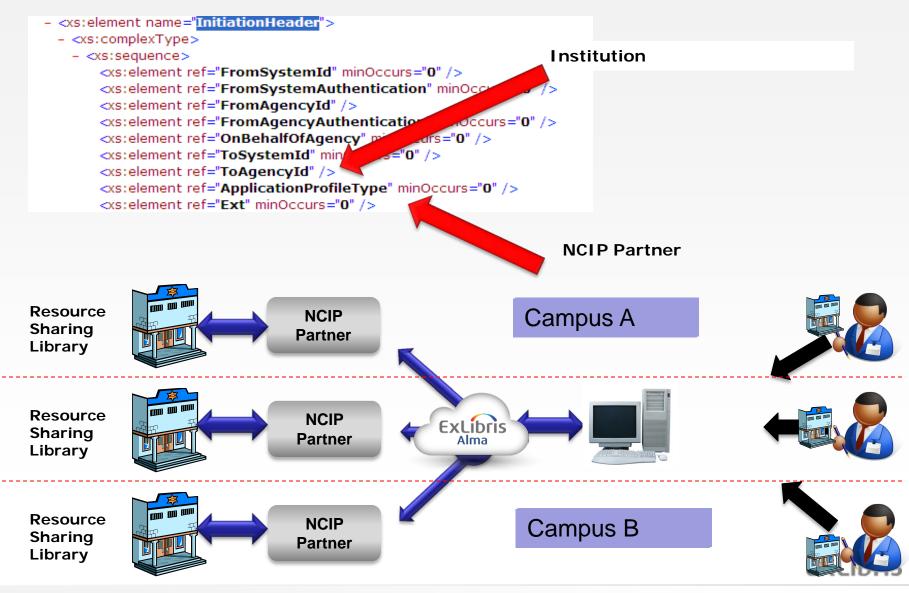
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   <holdingsAndCirc>
    <typeOfRecord>u</typeOfRecord>
    <encodingLevel>1</encodingLevel>
    <localLocation>Main Library</localLocation>
    <shelvingLocation>Depository</shelvingLocation>
    <callNumber>Heb 9472.800.9</callNumber>
    <copyNumber>1.0</copyNumber>
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      <renewable>0</renewable>
      <onHold>0</onHold>
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   </holdingsAndCirc>
  </holdingsRecord>
```



Integration Points

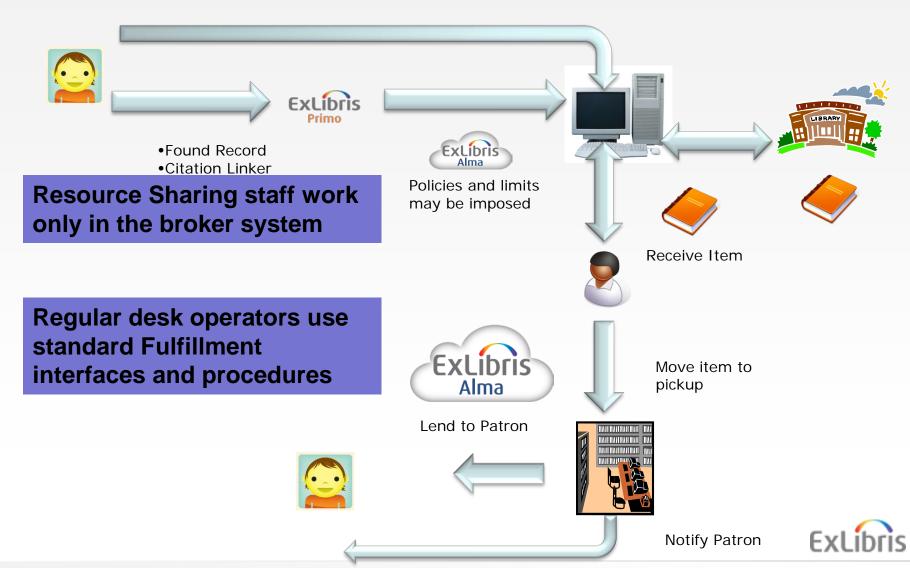
- √ Creating the request
- ✓ Being a searchable target
- ✓Integrating the Fulfillment process



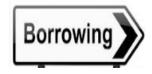


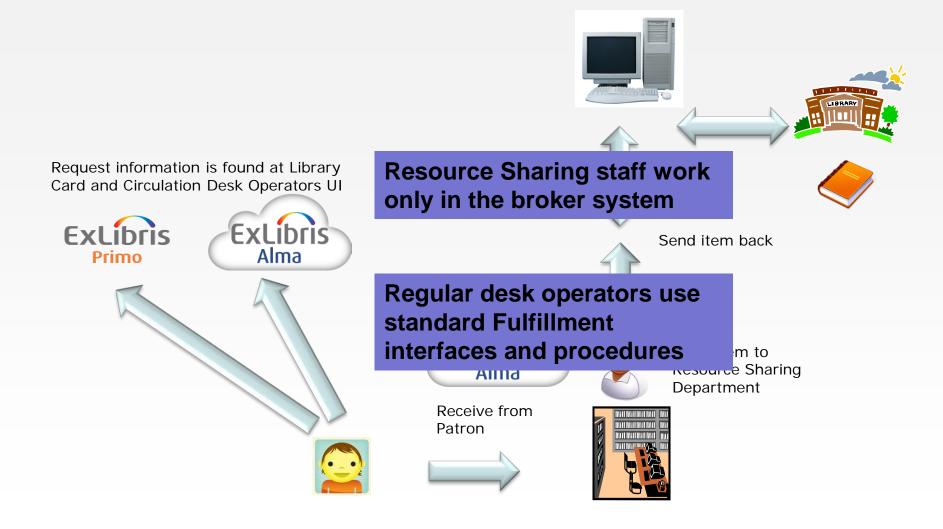
Fulfillment Actions – Borrowing Side



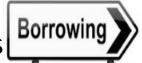


Fulfillment Actions – Borrowing Side



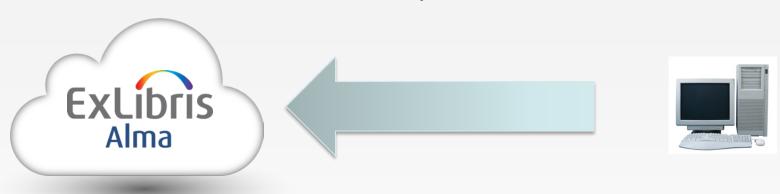






Borrower

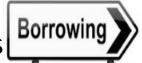
LookUpUser



LookupUser is used to:

- ✓ Authorize the borrowing patron at the point when they try and place a request.
- ✓ The patron's contact information (email address, contact phone and mailing address) is retrieved at this point along with the internal ILS patron id





Borrower

AcceptItem



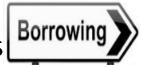




AcceptItem is used to:

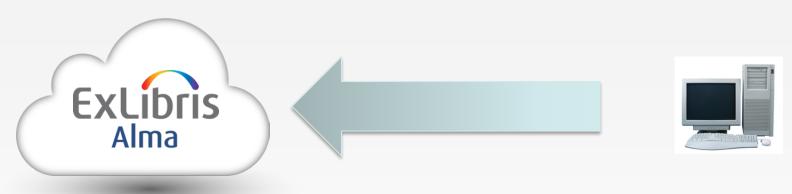
- ✓ Notify Alma that an item has arrived
- ✓ Temporary item is created in Alma, with a request that is linked to the Relais request ID





Borrower

CheckInItem



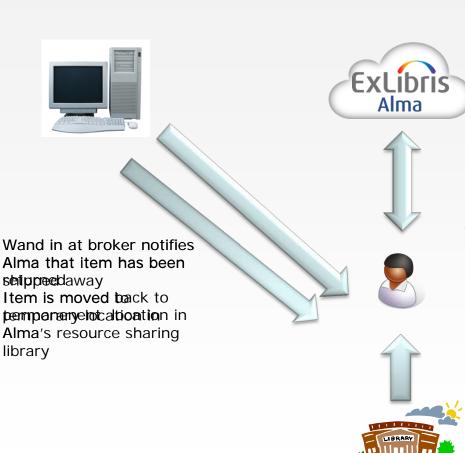
CheckInItem is used to:

- ✓ Notify Alma that temporary item has been shipped back to lender
- ✓ Temporary item is deleted in Alma, and the loan is cancelled (if has not been cancelled before)



Fulfillment Actions – Lending Side





Alma Operator may trigger a move process Operator will use slips generated by broker/Alma



Alma management may be the triggering of a digitization processes, sending digitized material to resource sharing library account



Lender

CheckOutItem



CheckOutItem is used to:

- ✓ Notify Alma that item has been shipped to borrower
- ✓ Item is identified as in a resource sharing process





Lender

CheckInItem





CheckInItem is used to:

- ✓ Notify Alma that item has been returned by borrower.
- ✓ Item is processed back for shelving at original location



THANK YOU!

moshe.shechter@exlibrisgroup.com





Oxford, September 15-19 2014

